

# Yosep Lee

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## Profile

Results-oriented Junior Software Engineer with 2 years of experience in developing scalable CRM solutions using Angular, Spring, and SQL. Adept at enhancing system performance and streamlining complex data workflows. With a dual background in Business Administration and Computer Science, I aim to leverage domain knowledge (Accounting/SCM) to bridge the gap between business requirements and technical implementation.

## Professional Experience

**Software Engineer**, *Softzion* | Feb 2024 – Present

**Project: In-house Solutions Maintenance & Weseed CRM Enhancement** Feb 2024 – Present

- Maintained a multi-tenant architecture, ensuring strict data isolation between clients and implementing backward-compatible updates to prevent service disruption during feature rollouts.
- Optimized bulk data import functionality by migrating validation logic to the Java backend, increasing upload capacity from 3,000 to 30,000+ records per file.
- Developed a centralized custom exception handling framework to capture critical error logs (SQL, headers) into the DB, significantly reducing troubleshooting time.
- Automated daily server health checks across Linux and Windows environments by leveraging AI tools to accelerate script development, reducing manual inspection time by 50%.

**Project: CRM Solution Customization & Client Onboarding (Client: Lotte Global Logistics)** Jul 2025 – Apr 2026

- Tailored the core Weseed CRM platform to meet enterprise client requirements, focusing on backend customization and data migration support.
- Enhanced database performance for high-traffic dashboards by analyzing execution plans and refactoring complex queries using CTEs and indexing, reducing execution time by 80%.
- Integrated external RESTful APIs (Naver News) to deliver real-time logistics industry updates, implementing asynchronous data processing to maintain system responsiveness.

**Project: Next-Gen Customer Center System Construction (Client: Kia Motors)** Aug 2024 – Dec 2024

- Developed the survey management module within the customer service platform, implementing complex logic for creating, distributing, and analyzing customer feedback to improve service quality.
- Integrated Enterprise DRM solutions to enforce security compliance for file uploads, handling server-side decryption flows to enable secure parsing of Excel data.

## Education

**Computer Science**, *Korea Cyber University* Feb 2025 – Present

Relevant Coursework: Database Systems, Cloud Computing, Computer Architecture, Seoul, South Korea  
Systems Programming, Java Programming

**Business Administration**, *Shandong University* Sep 2017 – Jun 2023

Relevant Coursework: Accounting, Supply Chain Management, MIS, Business Intelligence Shandong, China

## Skills

**Languages:** Java, SQL, Python, JavaScript, HTML/CSS **Frameworks & Libraries:** Spring Boot, Spring MVC, Angular, jQuery

**Database:** MySQL, Microsoft SQL Server, Query Optimization **Tools & DevOps:** Git, Linux/Windows Server, Shell Scripting (Bash)

**Spoken Languages:** Korean (Native), Chinese (Basic Conversational)

## Volunteering & Leadership

**Cross-Cultural Exchange Volunteer**, *Pakistan & Iran*

Organized women's sports tournaments (Badminton) and health workshops at **Peshawar University** and **local women's colleges**, fostering cultural exchange and women's empowerment in challenging environments.

**Church Youth Group Team Lead (4 Years)**

Progressed from leading a small group (15 members) to overseeing a division of 50+ members. Currently mentor 4 junior leaders to coordinate weekly meetings and annual retreats, fostering team cohesion.